

CENTERS OF EXCELLENCE and INSTITUTES OF QUALITY

In addition to MSK Direct, Princeton offers access to UnitedHealthcare Centers of Excellence (COE), and Aetna Institutes of Quality (IOQ). These COE and IOQ provide access to leading healthcare facilities, physicians and services with demonstrated success in care for certain significant health issues. These COE and IOQ have made a commitment to continuous improvement to support safe, specialized and cost-effective services. UnitedHealthcare and Aetna can provide the information you need and help guide you to a COE or IOQ that meets your specific needs.

UnitedHealthcare offers access to COE for cancer-related treatments, congenital heart disease (CHD), transplant services, bariatric surgery and infertility services.

Aetna offers IOQs for congenital heart disease (CHD), transplant services, bariatric surgery, orthopedic (for joints and spine) procedures, infertility services and Behavioral Health. Although Aetna does not offer an IOQ for cancer-related services, Aetna members still have access to MSK Direct.

If you utilize a COE or IOQ, you may be eligible for a travel and lodging benefit of up to \$250 per night to a maximum of \$10,000. Contact the Princeton University Benefits Team at (609) 258-3302 or benefits@princeton.edu for information.

*You can count on support from knowledgeable and responsive HR staff when you have a benefits question or problem. Just **call** or **e-mail** us. We're here to help!*